RESEARCH Open Access

Peer mentorship and professional identity formation: an ecological systems perspective



Lalit Kumar Radha Krishna^{1,2,3,4,5,6,7,8*}, Nur Amira Binte Abdul Hamid², Gillian Li Gek Phua^{3,4,9}, Stephen Mason⁶, Ruaraidh Hill⁸, Crystal Lim¹⁰, Simon Yew Kuang Ong^{2,4,11}, Eng Koon Ong^{2,3,4,12} and Halah Ibrahim¹³

Abstract

Background Mentoring can help shape how medical students think, feel, and act as physicians. Yet, the mechanism in which it influences this process of professional identity formation (PIF) remains poorly understood. Through the lens of the ecological systems theory, this study explores the interconnected and dynamic system of mentoring relationships and resources that support professional development and growth within the Palliative Medicine Initiative (PMI), a structured research peer mentoring program.

Methods A secondary analysis of transcripts of semi-structured interviews with peer mentors and mentees and a review of their mentoring diaries was conducted to explore the impact of participation in a longitudinal peer mentoring program on both mentees and peer mentors on their personal and professional development through the lens of the mentoring ecosystem model. The Systematic Evidence-Based Approach was adapted to analyze the data via content and thematic analysis.

Results Eighteen mentees and peer mentors participated and described a supportive community of practice within the research program, with discrete micro-, meso-, and macro-environments that are dynamic, reflexive, and interconnected to form a mentoring ecosystem. Within this ecosystem, reflection is fostered, and identity work is done—ultimately shaping and refining self-concepts of personhood and identity.

Conclusion This study underscores the nuances and complexities of mentorship and supports the role of the mentoring ecosystem in PIF. A deeper understanding of the multiple factors that converge to facilitate the professional development of mentees can help educators develop and implement structured peer mentorship programs that better support reflective practice and identity work.

Keywords Professional identity formation, Mentoring, Community of practice, Professionalism, Personhood, Research, Palliative medicine

Introduction

Medical education employs mentoring to foster the development of altruistic, ethical, humanistic, and accountable clinicians through Professional Identity Formation (PIF), or how medical students learn to think, feel, and act as physicians [1–3]. However, there is a

limited understanding of mentoring relationships and the dynamics between mentors, mentees, and the host organizations. The impact of contextual, sociocultural, and programmatic influences on PIF is also often unaddressed [4–8], hampering the effective use of mentoring in medical education [4–6].

The ecological systems model provides a framework for understanding the multiple factors that directly or indirectly influence behavior and relationships between individuals and between individuals and organizations [9]. It

*Correspondence: Lalit Kumar Radha Krishna lalit.radha-krishna@liverpool.ac.uk Full list of author information is available at the end of the article



© The Author(s) 2024. **Open Access** This article is licensed under a Creative Commons Attribution 4.0 International License, which permits use, sharing, adaptation, distribution and reproduction in any medium or format, as long as you give appropriate credit to the original author(s) and the source, provide a link to the Creative Commons licence, and indicate if changes were made. The images or other third party material in this article are included in the article's Creative Commons licence, unless indicated otherwise in a credit line to the material. If material is not included in the article's Creative Commons licence and your intended use is not permitted by statutory regulation or exceeds the permitted use, you will need to obtain permission directly from the copyright holder. To view a copy of this licence, visit http://creativecommons.org/licenses/by/4.0/.

asserts that a phenomenon such as PIF within the PMI results from a convergence of factors spanning interrelated levels of influence, namely the microsystem (individual), mesosystem (group), exosystem (organizational), macrosystem (cultural and societal), and chronosystem (impact of time and life transitions) [9–12].

Through the ecological systems theory [13], we explore the interconnected and dynamic system of mentoring relationships and resources that support the mentoring environment and PIF within the Palliative Medicine Initiative (PMI), a structured research peer-mentoring program [3, 14, 15]. This study aims to investigate the mentees' progress in the program and their development of professional identity through the lens of the mentoring ecosystem [3, 14, 15].

The Palliative Medicine Initiative (PMI)

In Singapore, undergraduate medical education typically involves a five-year program leading to a Bachelor of Medicine and Bachelor of Surgery (MBBS) degree. Postgraduate medical education is structured, competency-based training in various medical specialties following a United States residency training model [16].

The PMI is a voluntary research mentoring program based at the National Cancer Centre Singapore (NCCS) that includes medical students and residents from Duke-NUS Medical School, National University of Singapore's (NUS) Yong Loo Lin School of Medicine (YLLSoM), and the Lee Kong Chian Medical School. Most research projects focus on palliative care, professionalism and PIF, well-being, and medical ethics. The PMI uses a peer mentoring model, which involves collaboration between trainees of similar training stages and experiences facilitated by a senior mentor. Mentees who successfully complete at least one mentored research project to publication learn how to mentor, assess, and provide feedback to others as peer mentors [11]. The PMI's research mentoring program is designed on best practices derived from prior systematic reviews on mentoring relationships [5, 17], and studies of the mentoring environment [18], mentor training [19, 20], and ethical issues in mentoring [21–23]. The PMI has supported over 100 mentee-led publications in peer-reviewed journals over the past 10 years [4, 24]. This success has been attributed to the PMI's mentoring structure and culture that nurture enduring and personalized mentoring relationships [5, 17, 25].

The PMI has several key design elements [14, 15]. First, it is a structured program with a formal curriculum overseen by the Divisions of Supportive and Palliative Care and Cancer Education at NCCS (host organization). The host organization ensures a learning environment with a consistent mentoring approach, clearly delineated

expectations and codes of practice, and competencybased assessments [4–6]. Next, the PMI is designed around structured research mentoring stages: mentee initiation, matching, initial meetings, data gathering, data analysis, manuscript writing, submission, and postsubmission [26]. Each stage is characterized by clear competencies to be achieved and objectives to be met. Progress through the stages creates a mentoring trajectory. Further, the program employs a blend of mentoring, coaching, career guidance, and role modeling to support mentors, peer mentors, and mentees. Finally, peer mentors and mentees complete mentoring diaries that map their development and encourage reflective practice [27]. The mentoring diaries are reviewed by PMI faculty, who assess the quality of mentoring interactions and offer advice, mentoring support, and counselling support as needed [28].

Mentoring ecosystem

The PMI encompasses a mentoring environment comprised of formal, informal, and hidden (contextual, sociocultural, ethical, and professional) influences. Together with the mentoring structure, these comprise the mentoring ecosystem [29]. The mentoring ecosystem impacts, and is impacted by, the progress of individual stakeholders. Each stakeholder operates within a discrete microenvironment [3]. Each micro-environment is shaped by five aspects of each stakeholder: 1) beliefs and principles (belief system); 2) motivations, attitudes, abilities, and experience (narratives) [30-35]; 3) clinical, academic, cultural, organizational, and societal spheres (contextual considerations) [17]; 4) developing skills, knowledge, motivations, levels of engagement, and evolving goals (developing competencies); and 5) personal development [18].

As personal micro-environments become embedded in the mentoring ecosystem, they progress to a more central position in the program as they interact with the program's culture and structure and with other microenvironments [36–41]. Interactions between individual micro-environments create the meso-environment [42]. Within the meso-environment, each stakeholder's evolving belief systems, contextual considerations, developing competencies, and the nature and dynamics of pre-existing relationships with one another impact other surrounding micro-environments. The program structure includes codes of practice and boundaries to prevent breaches of professional standards.

The mentoring culture and structure create the macroenvironment, which helps align "identities in a manner that is congruent with the regime of competence within that... institution" [43]. This process of integrating the PMI's values, beliefs, and principles and nurturing mentees to become peer mentors and peer mentors to become mentors—the socialization process—is critical to PIF [36]. In some cases, it involves "crossing a threshold leading to a change in knowing, doing, being, and future learning possibilities" [44]. Identity work, the active process and adaptations made to develop and shape professional identity, is guided by mentoring support and feedback. Pratt et al. [45] suggest that there are two forms of identity work. The first is an inexperienced mentee adopting a former identity to 'splint' and protect their vulnerable, developing professional identity. The second is a more experienced mentee calling upon their perception of an ideal physician to 'permanently patch up holes' in their existing identity (patching).

Methodology

This study is a secondary analysis of narratives from mentoring diaries and transcripts from semi-structured interviews conducted in 2021 to explore mentoring experiences within the PMI. In this study, we seek to provide deeper insights into contextual and programmatic influences on PIF to answer our research question: does the mentoring ecosystem model explain how PIF evolves within the PMI?

We adopt Krishna's Systematic Evidence-Based Approach (SEBA) methodology to guide our efforts. SEBA enhances the rigor and transparency of research by combining systematic review techniques with qualitative synthesis [7, 14, 15, 25, 26]. The key components include a systematic literature review, qualitative data collection through semi-structured interviews, thematic analysis, and integrating the qualitative findings with existing literature [7, 14, 15, 25, 26]. This approach allows us to explore the contextual and programmatic influences on PIF within the PMI and provides a structured framework to support our findings.

The series of semi-structured interviews with individual mentees and peer mentors conducted in 2021 were triangulated against mentoring diaries and recently published accounts of mentee and peer mentor experiences in the PMI [3, 4, 26, 46]. Ethics approval was obtained from the SingHealth Combined Institutional Review Board (CIRB Ref 2020/3056).

Systematic Evidence-Based Approach (SEBA)

An expert team comprised of a medical librarian, local educational experts and clinicians, and PMI alumni oversaw each aspect of the research process to ensure consistency, reproducibility, and transparency. Semi-structured interview questions were based on published accounts of mentoring experiences in the PMI [4, 46] and a recent review of mentoring programs, practices, and assessments [19]. The interview guide was also influenced by

theories of communities of practice [31, 42] and PIF [8, 36, 47–51].

Data collection

We conducted a purposive sampling of mentees and peer mentors actively involved in the PMI who had successfully completed at least one project to publication. Email invitations containing a participant information sheet and consent forms were sent to eligible participants. The invitations emphasized participant anonymity and the right to withdraw from the study at any point without prejudice. Upon the receipt of signed consent forms, semi-structured interviews were arranged with individual mentees and peer mentors. The interviews were conducted by two non-clinician researchers who had no dependent relationship with the participants and were briefed on the study aims. The interviews took approximately 30 to 45 min each and were conducted over the Zoom video conferencing platform between February and May 2021 in quiet offices to ensure privacy and facilitate in-depth exploration of personal beliefs and experiences. Verbal consent was obtained before interviews were audiotaped. The audio recordings were transcribed verbatim using NVivo 12 software [52] and the transcripts were anonymized. Mentees and peer mentors who consented to have their mentoring diaries analyzed had their entries anonymized by independent research team members not involved in the PMI or the semistructured interviews. Data collection and analysis were conducted concurrently and led to iterative adjustments to the interview guide. Participant recruitment continued until no new themes emerged.

Data analysis

From August through September 2023, the de-identified transcripts and diaries were reviewed and coded by two independent teams. Each team consisted of 3 mentees and was led by a peer mentor. A senior clinician supervised the data analysis. Inductive and deductive analysis were used concurrently. Using Braun and Clarke [53] qualitative data analysis methodology, one team engaged in iterative and cyclic constant comparison analysis. Any disagreements were negotiated through in-depth conversations. Through consensus, themes were identified and then applied to all transcripts. A codebook was maintained to enhance the reproducibility and trustworthiness of the data. The second group employed Hsieh and Shannon's [54] approach to directed content analysis. Using Krishna et al.'s [3] study and Teo et al.'s [29] review, a priori coding categories were identified and applied to the transcripts to help confirm and expand the ecological systems theory to the mentoring setting [13]. The reviewers within each team achieved consensus on

their analyses through discussion and negotiation before comparing with the other team. Conducting both thematic and content analyses allowed us to omit calculating Cohen's Kappa to gauge the degree of consensus between different researchers [55].

Next, the overlapping themes and categories from each set of transcripts were combined to construct overarching themes/categories [56–58]. This process was repeated for the peer mentor and mentee mentoring diaries. Finally, the themes/categories derived from the mentoring diaries and interviews were compared, creating the domains that framed the discussion.

Team reflexivity

As both researchers and participants in the PMI, we acknowledge our dual roles in the study. Our insider status provided valuable insights into the context and nuances of the mentorship program but also risked introducing bias. We implemented several strategies to mitigate this risk, including regular team discussions to challenge assumptions and interpretations and proactively distinguish between our personal experiences and the experiences reported by study participants. We also engaged clinicians and educators external to the PMI as co-researchers and co-authors to help leverage our insider knowledge while maintaining critical distance.

Results

Of 18 peer mentors and 10 mentees eligible to participate in the study, twelve peer mentors and seven mentees were recruited for the semi-structured interviews. Tables 1 and 2 depict participant demographics and their experience within the PMI.

Domain 1. mentoring ecosystem

Features of a community of practice were reported [59]. M4 described the development of a social network of individuals who shared and developed overlapping knowledge bases, values, and experiences:

"At first, I was rather stressed writing the paper. But then, as you communicate with the other mentees that were on the same stage with you, you realize that everybody is equally stressed and equally lost. And that kind of gave some comfort because we were stressed together. And then we would freak out together. So, it was a bit like a community that you could find comfort in, even though everybody was lost together. But we could also find our way out and explore and work things out together. So, it was a very supportive system in the sense that although it might be stressful, we knew that we were not alone."

Table 1 Demographics of Peer Mentor (NP) Interview Participants

Peer-Mentor (NP)	Student Year	No. of projects undertaken	Duration involved in PMI (years)
NP1	PGY3	3	3
NP2	PGY1	9	2
NP3	PGY1	5	1
NP4	M4	4	1
NP5	M4	4	2
NP6	M4	6	3
NP7	M5	6	1
NP8	M5	2	1
NP9	M4	2	2
NP10	M2	5	2
NP11	M4	2	1
NP12	M4	2	1

PGY indicates medical resident and year of training M indicates medical student and year of education

This domain further contains the subdomains of micro-, meso-, and macro-environments, consistent with the mentoring ecosystem.

Sub-domain 1. Micro-environment

Mentees and peer mentors revealed the internal elements shaping their micro-environments. M1's vignette reflected on how individual characteristics and beliefs could affect the micro-environment:

"Initially, I felt it was very hard to say no. So even if I wasn't confident in the project or keen, I would still do it anyway because I...am a people pleaser... I did not want to disappoint my mentor. So initially, it was more of like whatever my mentor wanted me to do, I'd just say yes to it. Even though I didn't know what to do [or] feel like doing it..." M1

Internal motivations included the mentees' desire to gain opportunities and refine their skills in order to advance their research ambitions and enhance their CVs:

"I wanted to learn how to properly do a research paper, learn the relevant skills." M10

"We all wanted to take up every single thing that came our way. So, for me then, it was really maximizing all the opportunities that came my way and trying to do as much as I could." M4

At times, participants expressed the chasm between the expectations of their identity as a peer mentor and their personal dispositions:

Mentee	Demographic	No. of projects undertaken	Duration involved (years)	Became NPs
M3	Medical student- not stated	3	(Since M1)	Soon to be
M4	M2	1	1	No
M5	M2	3–4	1	No
M6	M4	1	1	No
M8	M2	1	1	No
M10	Medical student- not stated	1	(Since M1)	No
M12	M3	4	<1	No

Table 2 Demographics of Mentee (M) Interview Participants

M indicates medical student and year of education

"So, because of who I am and my character, I tend to [be] really lighthearted... But when it comes to being a near-peer, ... because I'm so lighthearted...even though I'm leading a project, I do not see myself as a leader, as someone who tells people what to do... That affected my mentorship or my ability to lead." NP1

Moreover, changes in motivations, competencies, and maturing mentoring relationships were influenced by changes in contextual and personal circumstances and evolved over time:

"At first, I had a lot of doubts that maybe this wasn't for me, because I really didn't know what was happening... but after that, I decided to give it another try, to take on a few more papers. Throughout the process, I realized that actually I do understand if I put in the effort to seek clarifications earlier and also communicate more with the seniors to find out more on what's happening and what is required of me." M4

"I guess at the start when you're new, you try to learn and pick up all these skills you need to write a paper. But now, your goals change a little because you actually want to write something meaningful—write something that will benefit, or think will benefit, the community in the future'. M10

Sub-domain 2. Meso-environment

Mentees and peer mentors acknowledged the influence of interactions with other mentees, peer mentors, and other stakeholders in nurturing their micro-environments and in forming meso-environments. The formation of these meso-environments built confidence and relationships, guided personalized support, and changed thinking and conduct, ultimately informing their professional identity.

Mentees and peer mentors believed that their mentors' micro-environments were informed by their respective mentoring experience, working style, characteristics, motivations, and clinical, contextual, and personal factors:

"I think my senior mentors were quite astute and quite experienced, and wise. So, they knew when something was happening in my personal life and helped me..." M2

"I think it's helpful when our mentors do more than just guide us in writing the paper but challenge us to question why we do certain things." M Diary 1

The host organization's structure, culture, approach, oversight, and ability to accommodate choice to personalize the mentoring trajectory and experiences shaped the meso-environment:

"I think, generally, this program has given me a lot of freedom to communicate... and prioritize research." M3

"The PMI allowed talk about other stuff, such as ...medical school, career guidance, advice, even ... personal life..." NP1

Sub-domain 3. Macro-environment

The macro-environment encompassed the program's collaborative environment and the influence of culture, nature, and dynamics of mentoring interactions. The collaborative culture of the PMI promotes open communication and mutual support, which facilitate professional growth:

"The nature of the work as a doctor is working in a team. So, I think this idea of being able to communicate effectively with your team members and provide constructive feedback will be important in any team-based work. At the same time, part of this culture or spirit of being a doctor is that many times we learn on the job. So, I think the same sort of spirit of giving and teaching are sort of being passed down from the senior. In the same way, I think I see doctors as also having a role of teaching, whether it's to medical students or to peers". NP3

"It has made me more aware of the importance of research in the field of medicine and how research is a good avenue to give back to the medical community... and create opportunities for medical students to gain exposure and network." M Diary 4

The micro-, meso-, and macro-environments formed the mentoring ecosystem (Fig. 1).

Domain 2. Professional identity formation Sub-domain 1. Threshold events

Threshold events invite changes in thinking and conduct, as well as enhanced possibilities in future learning.

Participants explored how participation in the PMI directly impacted their professional identity:

"I think research became a significant part of my medical school identity... it provides me with some meaning beyond just academics. So not only am I able to gain research skills, I also feel that I'm playing a part in helping the medical community through research. And getting to know my peers who are in the projects better." M3

Mentoring diaries and interviews provided glimpses of the influence of the program on the thinking, decisionmaking, and conduct of mentees and peer mentors.

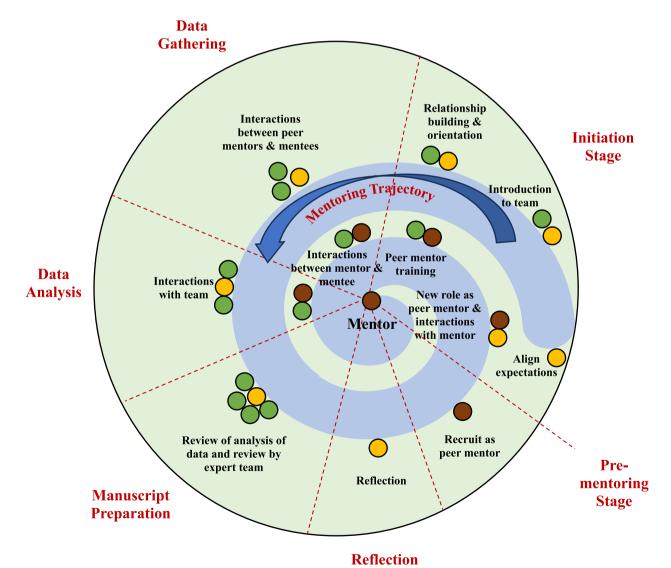


Fig. 1 Adapted Mentoring Ecosystem. The green circles symbolize the mentees, light yellow circles reflect peer mentors and dark brown circles represent the mentor

"I feel before being a near-peer, this idea of being genuine, true to who I am, and being supportive and generous in giving... still stayed the same. But I think some of these got more reinforced. Let's say this idea of being generous or paying it forward or giving back to people got reinforced during my process as a near-peer." NP3

"I think everyone has a certain level of communication skills. And I think that the process of me leading the team helped to strengthen that." NP4

Sub-domain 2. Identity work

The participants realized that, at times, adaptations were necessary to maintain their overall identity. NP2, for instance, recalled how they adapted their working style to uphold the identity of a competent peer mentor:

"I did feel I had to alter my working style at times. It was about striking a balance. At times, you may need to take a harder approach to get them to respond or turn up work in time. Because if you are too lax, they may keep pushing deadlines, but at the same time, there's also a balance in terms of not being too harsh on people, and also giving enough time for them to discover things for themselves." NP2

With greater experience, access to longitudinal mentoring support, and growing knowledge of the mentoring process, environment, and relationships, participants reported greater confidence and competence, which often extended beyond their role in the PMI.

"Although I sometimes still find myself a bit lost, or having some struggles, I feel that I'm capable of finding a way for myself to get through them. To have more confidence, persevere, and tell myself that I'm able to do well eventually." M3

"Initially, I think when I was a mentee, I was just more focused on my own development. Subsequently, when I see from the eyes... of a near-peer, I think the idea was also to see how I can support other people in their development, how I can be more sensitive to what their needs [are] and provide advice.... So I think the perspective changed from focusing on myself to focusing on others." NP3

The participants recognized how their involvement in the PMI helped to shape their professional identities. NP2 and NP10 described how interactions with their mentor influenced their perceptions of an ideal physician: "The influence from a mentor has changed the way I look at certain specialties and changed my outlook on life. It has made me more focused on being less materialistic and more on fields of work where I can provide a listening ear to people, and generally provide more holistic care because that's what my mentor did for me." NP2

"I think one of the greater positive things that my mentors in the PMI have impressed upon me is this amazing sense of patience and really caring about what others are going through." NP10

Sub-domain 3. Reflection

Peer mentors reflected as they deliberated on their options more than their less experienced mentees. These reflections assumed two forms: reflection-in-action [60] and reflection-on-action [61]. Reflection-in-action informed advanced decisions on adaptations to the belief system:

"I picked up the importance of how to set goals effectively, not just by seeing my mentors do it, but also through the research that I'm involved with, and seeing the effects and importance of it right from the beginning." NP1

"The one point that is immediately relevant to me now is how my research on professional identity formation (PIF) has made me very acutely aware of how I am being influenced during my clinical postings. I am now able to put a name to what I am experiencing or relate it to a theory." NP Diary 5

Conversely, when critical events were not recognized at the moment or when responses were felt to be inadequate, peer mentors and mentees reveal reflection-on-action or reflection after the fact. This practice was especially evident amongst mentees. Lessons learned influenced thinking and planning and informed later practice, as described in the following accounts:

"When we first started, we did not always ask for clarifications, because we thought that this [was] something that we should know already. We tried to figure it out ourselves but by the time we tried to... we realized that none of us [knew how to] do it and we were already in too deep." M4

"When I face very difficult or bad experiences where there are ethical issues, or when I get scolded or receive criticism, I will always reflect on how I can go about changing and going further to become better..." NP3

Sub-domain 4. Splinting and patching

Mentees and peer mentors also unveiled instances of identity work through splinting and patching. A less experienced mentee discusses an example of splinting:

"If there are other more experienced people on the team, I will tend to take a step back and just listen to and follow instructions." M4

Meanwhile, NP1's refinement of their mentoring approach based on role modeling provided an example of patching:

"From mentoring and leadership experiences, I realized that I do not see myself as someone who tells people what to do. That affected my mentorship or my ability to lead... So what I learned [was] the need to demand a certain sort of command over people, especially when you are leading a project because, without a proper hierarchy, or a proper flow or chain of command, it does affect... the process." NP1.

Discussion

This study explores the multiple converging factors that support the development of mentees' and peer mentors' professional identities as they navigate stages of the mentoring trajectory within the mentoring ecosystem of a peer mentoring program. This professional development is fostered through the interaction of individual, group, and system-level facets. We have previously described PIF within the PMI, focusing on the individual experiences of the mentees and peer mentors [11]. Here, the multiple levels of the ecological systems framework help to advance our understanding of the complex factors that contribute to the evolution of PIF [9]. The theory has been recently used to better understand interactions in health professions education. Hamwey et al. used the model to illustrate the numerous factors that impact the academic performance of health professions learners [62]. Bluteau and colleagues demonstrated that students in a longitudinal interprofessional education program are better able to consider the factors that affect healthcare from individual (micro) to group (meso) and, ultimately, to higher organizational (exo) and cultural (macro) levels as they progressed through their training [63].

Examining complexities in an interrelated manner is a strength of systems theories [9]. Accordingly, our study highlighted that the components of the mentoring ecosystem are dynamic and interconnected. Contextual factors, such as a participant's personal characteristics or motivation, play an important role in shaping mentoring relationships and outcomes and can both enable and constrain mentoring and identity formation. The participants acknowledged the role of stakeholders, including the PMI

program itself, in providing resources, opportunities, and a support network/community within the mentoring ecosystem. Exposure to the PMI's belief system and culture also impacts the mentoring experience, progress, and outcomes.

This adapted mentoring ecosystem also considers the mentee's reinvolvement in the PMI as a peer mentor, where they revisit the same mentoring stages, albeit in different roles that accord more responsibilities. This extended mentoring trajectory toward the more central role in the PMI that mentors usually play provides a better appreciation of the impact of interactions between stakeholders and the effects of reflection on new life experiences upon individual belief systems as professional identity is formed. It also provides further depth to our appreciation of mentoring processes.

Notably, the trajectory within the mentoring ecosystem is not rigid. Rather, it acknowledges variations in the belief systems, narratives, contextual considerations, developing competencies, and environmental and contextual considerations of each member. It also impacts and is impacted by the mentoring structure, culture, organization, and the healthcare and education system in which it exists. To guide this personalized, longitudinal, and holistic support, the process relies on stagebased and competency-based assessments that can direct trained mentors and peer mentors, as well as a mentoring structure that limits external influences upon this process and confines responses within program expectations and codes of practice. This fosters greater confidence and the ability to 'think on your feet' or practice reflection-inaction [9-12]. With more experience, mentees and peer mentors move towards adopting and trialing the desired characteristics role modeled by senior mentors (patching) [45]. Perhaps just as importantly, the theory highlights how reflection-in-action and identity work both influence, and are influenced by, the mentee's ability to analyze, reflect upon, and learn from interactions within the meso-environment and the macro-environment. The mentee's ability ultimately shapes the developing selfconcepts of personhood and identity.

The insights provided suggest similarities with Communities of Practice (CoP), "a persistent, sustaining social network of individuals who share and develop an overlapping knowledge base, set of beliefs, values and history and experiences focused on a common practice and/or enterprise" [8]. This notion is underscored by the presence of the mentoring ecosystem's structured approach and mentoring trajectory that moves participants from legitimate peripheral participation to a central role at the heart of the program (Fig. 1). This movement is fostered by longitudinal and personalized mentoring support and a nurturing mentoring environment. Imagining the

Krishna et al. BMC Medical Education (2024) 24:1007

mentoring ecosystem as a CoP, a key element in nurturing PIF, allows a deeper understanding of mentoring's impact on PIF.

Our findings have educational implications. The ecological systems theory underscores the importance of considering the interaction of various factors and stakeholders when designing a mentoring program, including ensuring mentor support, comprehensive peer mentor training, and a nurturing organizational culture. This holistic approach acknowledges the interconnectedness of the mentoring ecosystem, where each component, from individual relationships to broader cultural influences, plays a vital role in supporting PIF.

Limitations

The use of single time-point interviews and retrospective accounts as the primary source of data in this study is susceptible to recall and social desirability biases [64]. This is suggested by the predominantly positive mentoring narratives, with little discussion of the known hierarchal and unequal power distributions inherent to many mentoring relationships [65]. Further, although professional identity formation occurs within the context of cultural and societal norms and expectations, particularly within a multi-ethnic and multi-cultural country like Singapore, we did not explore the impact of the mentees' or peer mentors' gender or socio-cultural backgrounds on their experiences within the PMI or on their mentoring interactions. There are also limitations due to the small sample size and the depth of the data collected.

Conclusion

In this study of mentorship within the PMI, the mentoring ecosystem model underscores the nuances and complexities of mentorship and provides a framework for PIF. A deeper understanding of the multiple factors that converge to facilitate the professional development of mentees can help educators develop and implement structured peer mentorship programs that better support reflective practice and identity work.

Abbreviations

PIF Professional identity formation
PMI Palliative medicine initiative
NCCS National cancer centre Singapore
SEBA Systematic evidence-based approach
COP Community of practice

Acknowledgements

The authors would like to dedicate this paper to the late Dr. S Radha Krishna and A/Prof Cynthia Goh whose advice and ideas were integral to the success of this review and Thondy, Maia Olivia and Raja Kamarul whose lives continue to inspire us.

The authors would also like to thank the anonymous reviewers for their help-ful comments which greatly enhanced this manuscript.

Authors' contributions

All authors LKRK, NABAH, GLGP, SM, RH, CL, SYKO, EKO and HI were involved in data curation, formal analysis, investigation, preparing the original draft of the manuscript as well as reviewing and editing the manuscript. All authors have read and approved the manuscript.

Page 9 of 11

Funding

No funding was received for this review.

Availability of data and materials

The dataset(s) supporting the conclusions of this article is(are) included within the article (and its additional file(s)).

Declarations

Ethics approval and consent to participate

Ethics approval (CIRB Ref 2020/3056: Supporting Mentee Development: Milestones and Assessments in the Palliative Medicine Initiative) was obtained from the SingHealth Combined Institutional Review Board. The procedures used in this study adhere to the tenets of the Declaration of Helsinki. Informed consent was obtained from all individual participants included in the study.

Consent for publication

NΑ

Competing interests

The authors declare no competing interests.

Author details

Yong Loo Lin School of Medicine, National University of Singapore. NUHS Tower Block, Level 111E Kent Ridge Road, Singapore 119228, Singapore. 2Division of Cancer Education, National Cancer Centre Singapore, 30 Hospital Boulevard, Singapore 168583, Singapore. ³Division of Supportive & Palliative Care, National Cancer Centre Singapore, 30 Hospital Boulevard, Singapore 168583, Singapore. ⁴Duke-NUS Medical School, National University of Singapore, 8 College Road, Singapore 169857, Singapore. 5 Centre for Biomedical Ethics, National University of Singapore, Block MD11, 10 Medical Drive, Singapore 117597, Singapore. ⁶End of Life Care Centre, Palliative Care Institute Liverpool, University of Liverpool, Academic Palliative &200 London Road, Liverpool L3 9TA, UK. ⁷PalC, The Palliative Care Centre for Excellence in Research and Education, Singapore PalC c/o Dover Park Hospice, 10 Jalan Tan Tock Seng, Singapore 308436, Singapore. 8 Health Data Science, University of Liverpool, Whelan Building, The Quadrangle, Brownlow Hill, Liverpool L69 3GB, UK. ⁹Duke-NUS Medical School, Lien Centre for Palliative Care, National University of Singapore, 8 College Road, Singapore 169857, Singapore. ¹⁰Medical Social Services, Singapore General Hospital, Outram Road, Singapore 169608, Singapore. 11 Division of Medical Oncology, National Cancer Centre Singapore, 30 Hospital Boulevard, Singapore 168583, Singapore. 12 Assisi Hospice, 832 Thomson Road, Singapore 574627, Singapore. 13 Khalifa University College of Medicine and Health Sciences, Abu Dhabi, United Arab Emirates.

Received: 11 October 2023 Accepted: 4 September 2024 Published online: 15 September 2024

References

- Cruess RL, Cruess SR, Boudreau JD, Snell L, Steinert Y. Reframing medical education to support professional identity formation. Acad Med. 2014;89(11):1446–51.
- Sarraf-Yazdi S, Teo YN, How AEH, Teo YH, Goh S, Kow CS, et al. A scoping review of professional identity formation in undergraduate medical education. J Gen Intern Med. 2021;36(11):3511–21.
- Krishna LKR, Tan LHE, Ong YT, Tay KT, Hee JM, Chiam M, et al. Enhancing mentoring in palliative care: an evidence based mentoring framework. J Med Educ Curric Dev. 2020;7:2382120520957649.

- Krishna LKR, Toh YP, Mason S, Kanesvaran R. Mentoring stages: A study of undergraduate mentoring in palliative medicine in Singapore. PLoS ONE. 2019;14(4): e0214643.
- Sng JH, Pei Y, Toh YP, Peh TY, Neo SH, Krishna LKR. Mentoring relationships between senior physicians and junior doctors and/or medical students: A thematic review. Med Teach. 2017;39(8):866–75.
- Tan YS, Teo SWA, Pei Y, Sng JH, Yap HW, Toh YP, et al. A framework for mentoring of medical students: thematic analysis of mentoring programmes between 2000 and 2015. Adv Health Sci Educ. 2018;23(4):671–97.
- Toh RQE, Koh KK, Lua JK, Wong RSM, Quah ELY, Panda A, et al. The role of mentoring, supervision, coaching, teaching and instruction on professional identity formation: a systematic scoping review. BMC Med Educ. 2022;22(1):531.
- Cruess RL, Cruess SR, Boudreau JD, Snell L, Steinert Y. A Schematic Representation of the Professional Identity Formation and Socialization of Medical Students and Residents: A Guide for Medical Educators. Acad Med. 2015;90(6):718–25.
- Boud D, Keogh R, Walker D, editors. Reflection: Turning Experience into Learning. 1st ed: Routledge; 1985.
- Schön DA. Educating the reflective practitioner: Toward a new design for teaching and learning in the professions. San Francisco, CA, US: Jossey-Bass; 1987. xvii, 355-xvii.
- Epstein RM, Siegel DJ, Silberman J. Self-monitoring in clinical practice: a challenge for medical educators. J Contin Educ Health Prof. 2008;28(1):5–13.
- Iqbal MZ. Reflection-in-Action: A Stimulus Reflective Practice for Professional Development of Student Teachers. Bulletin of Education and Research. 2017;39(2):65-82
- Bronfenbrenner U. The ecology of human development: Experiments by nature and design: Harvard university press; 1979.
- Krishna LKR, Pisupati A, Ong YT, Teo KJH, Teo MYK, Venktaramana V, Quek CWN, Chua KZY, Raveendran V, Singh H, Wong SLCH, et al. Assessing the effects of a mentoring program on professional identity formation. BMC Med Educ. 2023;23(1):799.
- Krishna LKR, Pisupati A, Teo KJH, Teo MYK, Quek CWN, Chua KZY, Venktaramana V, Raveendran V, Singh H, et al. Professional identity formation amongst peer-mentors in a research-based mentoring programme. BMC Med Educ. 2023;23(1):787.
- Archuleta S, Ibrahim H, Stadler DJ, Shah NG, Chew NW, Cofrancesco J Jr. Perceptions of Leaders and Clinician Educators on the Impact of International Accreditation. Acad Med. 2015;90(11 Suppl):S83-90.
- Lim SYS, Koh EYH, Tan BJX, Toh YP, Mason S, Krishna LKR. Enhancing geriatric oncology training through a combination of novice mentoring and peer and near-peer mentoring: A thematic analysis ofmentoring in medicine between 2000 and 2017. J Geriatr Oncol. 2020;11(4):566–75.
- Hee JM, Yap HW, Ong ZX, Quek SQM, Toh YP, Mason S, Krishna LKR. Understanding the mentoring environment through thematic analysis of the learning environment in medical education: a systematic review. J Gen Intern Med. 2019;34:2190–9.
- Ng YX, Koh ZYK, Yap HW, Tay KT, Tan XH, Ong YT, et al. Assessing mentoring: A scoping review of mentoring assessment tools in internal medicine between 1990 and 2019. PLoS ONE. 2020;15(5):e0232511.
- Sheri K, Too JYJ, Chuah SEL, Toh YP, Mason S, Radha Krishna LK. A scoping review of mentor training programs in medicine between 1990 and 2017. Med Educ Online. 2019;24(1):1555435.
- Kow CS, Teo YH, Teo YN, Chua KZY, Quah ELY, Kamal N, et al. A systematic scoping review of ethical issues in mentoring in medical schools. BMC Med Educ. 2020;20(1):246.
- Lee FQH, Chua WJ, Cheong CWS, Tay KT, Hian EKY, Chin AMC, et al. A Systematic Scoping Review of Ethical Issues in Mentoring in Surgery. J Med Educ Curric Dev. 2019;6:2382120519888915.
- Cheong CWS, Chia EWY, Tay KT, Chua WJ, Lee FQH, Koh EYH, et al. A
 systematic scoping review of ethical issues in mentoring in internal
 medicine, family medicine and academic medicine. Adv Health Sci Educ.
 2020;25:415–30
- Radha Krishna LK, Renganathan Y, Tay KT, Tan BJX, Chong JY, Ching AH, et al. Educational roles as a continuum of mentoring's role in medicine

 – a systematic review and thematic analysis of educational studies from 2000 to 2018. BMC Med Educ. 2019;19(1):439.

- Venktaramana V, Ong YT, Yeo JW, Pisupati A, Krishna LKR. Understanding mentoring relationships between mentees, peer and senior mentors. BMC Med Educ. 2023;23(1):76.
- Ong YT, Quek CWN, Pisupati A, Loh EKY, Venktaramana V, Chiam M, et al. Mentoring future mentors in undergraduate medical education. PLoS ONE. 2022;17(9):e0273358.
- Tay KT, Tan XH, Tan LHE, Vythilingam D, Chin AMC, Loh V, et al. A systematic scoping review and thematic analysis of interprofessional mentoring in medicine from 2000 to 2019. J Interprof Care. 2021;35(6):927–39.
- Chia EWY, Tay KT, Xiao S, Teo YH, Ong YT, Chiam M, et al. The Pivotal Role of Host Organizations in Enhancing Mentoring in Internal Medicine: A Scoping Review. Journal of Medical Education Curricular Development. 2020;7:2382120520956647.
- Teo KJH, Teo MYK, Pisupati A, Ong RSR, Goh CK, Seah CHX, et al. Assessing professional identity formation (PIF) amongst medical students in Oncology and Palliative Medicine postings: a SEBA guided scoping review. BMC Palliat Care. 2022;21(1):200.
- 30. Crampton PES, Afzali Y. Professional identity formation, intersectionality and equity in medical education. Med Educ. 2021;55(2):140–2.
- 31. Wyatt TR, Balmer D, Rockich-Winston N, Chow CJ, Richards J, Zaidi Z. Whispers and shadows': A critical review of the professional identity literature with respect to minority physicians. Med Educ. 2021;55(2):148–58.
- Chow CJ, Byington CL, Olson LM, Ramirez KPG, Zeng S, López AM. A Conceptual Model for Understanding Academic Physicians' Performances of Identity: Findings From the University of Utah. Acad Med. 2018;93(10):1539–49.
- Surbone A, Baider L. Personal values and cultural diversity. Journal of Medicine and the Person. 2013;11(1):11–8.
- 34. Koon OE, Krishna LKR. Perspective from Singapore. NUS Press; 2014.
- 35. Ong EK, Krishna LK, Neo PSH. The sociocultural and ethical issues behind the decision for artificial hydration in a young palliative patient with recurrent intestinal obstruction. Ethics & Medicine: An International Journal of Bioethics. 2015;31:39+.
- 36. Cruess RL, Cruess SR, Steinert Y. Medicine as a Community of Practice: Implications for Medical Education. Acad Med. 2018;93(2):185–91.
- Harvey A, Brown MEL, Byrne MHV, Alexander L, Wan JCM, Ashcroft J, et al.
 'I don't feel like I'm learning how to be a doctor': early insights regarding the impact of Covid-19 on UK medical student professional identity. medRxiv. 2021:2021.08.01.21261101.
- Hoff TJ, Pohl H, Bartfield J. Creating a learning environment to produce competent residents: the roles of culture and context. Acad Med. 2004;79(6):532–9.
- 39. Merton RK. The Student-Physician: Introductory Studies in the Sociology of Medical Education. In: Merton RK, Reader GG, Kendall P, editors.: Harvard University Press; 2013. p. 3–80.
- Wenger E. Communities of practice: Learning, meaning, and identity. New York, NY, US: Cambridge University Press; 1998. xv, 318-xv, p.
- 41. Hee J, Toh YL, Yap HW, Toh YP, Kanesvaran R, Mason S, et al. The Development and Design of a Framework to Match Mentees and Mentors Through a Systematic Review and Thematic Analysis of Mentoring Programs Between 2000 and 2015. Mentoring & Tutoring: Partnership in Learning. 2020;28(3):340–64.
- 42. Ong YT, Kow CS, Teo YH, Tan LHE, Abdurrahman A, Quek NWS, et al. Nurturing professionalism in medical schools. A systematic scoping review of training curricula between 1990–2019. Med Teach. 2020;42(6):636–49.
- 43. Cantillon P, D'Eath M, De Grave W, Dornan T. How do clinicians become teachers? A communities of practice perspective. Adv Health Sci Educ. 2016;21(5):991–1008.
- Barradell S, Peseta T. Promise and challenge of identifying threshold concepts: a cautionary account of using transactional curriculum inquiry. J Furth High Educ. 2014;40:1–14.
- Pratt MG, Rockmann KW, Kaufmann JB. Constructing Professional Identity: The Role of Work and Identity Learning Cycles in the Customization of Identity among Medical Residents. Acad Manag J. 2006;49(2):235–62.
- 46. Krishna LKR, Tay KT, Yap HW, Koh ZYK, Ng YX, Ong YT, et al. Combined novice, near-peer, e-mentoring palliative medicine program: A mixed method study in Singapore. PLoS ONE. 2020;15(6):e0234322.

- Jarvis-Selinger S, MacNeil KA, Costello GR, Lee K, Holmes CLJAM. Understanding professional identity formation in early clerkship: a novel framework. 2019;94(10):1574–80.
- 48. Sawatsky AP, Santivasi WL, Nordhues HC, Vaa BE, Ratelle JT, Beckman TJ, et al. Autonomy and professional identity formation in residency training: a qualitative study. Med Educ. 2020;54(7):616–27.
- Barnhoorn PC, Houtlosser M, Ottenhoff-de Jonge MW, Essers G, Numans ME, Kramer AWM. A practical framework for remediating unprofessional behavior and for developing professionalism competencies and a professional identity. Med Teach. 2019;41(3):303–8.
- Mak-van der Vossen M, Teherani A, van Mook W, Croiset G, Kusurkar RA. How to identify, address and report students' unprofessional behaviour in medical school. Medical Teacher. 2020;42(4):372–9.
- Wald HS, Anthony D, Hutchinson TA, Liben S, Smilovitch M, Donato AA. Professional identity formation in medical education for humanistic, resilient physicians: pedagogic strategies for bridging theory to practice. Acad Med. 2015;90(6):753–60.
- 52. Lumivero. Nvivo. (Version 12) 2017. Available from: www.lumivero.com.
- Braun V, Clarke V. Using thematic analysis in psychology. Qual Res Psychol. 2006;3(2):77–101.
- Hsieh H-F, Shannon SE. Three Approaches to Qualitative Content Analysis. Qual Health Res. 2005;15(9):1277–88.
- Nowell LS, Norris JM, White DE, Moules NJ. Thematic analysis: Striving to meet the trustworthiness criteria. Int J Qual Methods. 2017;16(1):1609406917733847.
- Kamal NHA, Tan LHE, Wong RSM, Ong RRS, Seow REW, Loh EKY, et al. Enhancing education in palliative medicine: the role of systematic scoping reviews. Palliat Med Care. 2020;7(1):1–11.
- 57. Ong RRS, Seow REW, Wong RSM. A systematic scoping review of narrative reviews in palliative medicine education. Palliat Med Care. 2020;7(1):1–22.
- 58. Mah ZH, Wong RSM, Seow REW, Loh EKY, Kamal NHA, Ong RRS, et al. A systematic scoping review of systematic reviews in palliative medicine education. Palliat Med Care. 2020;7(1):1–12.
- Barab SA, MaKinster JG, Scheckler R. Designing system dualities: characterizing a web-supported professional development community. Inf Soc. 2003;19(3):237–56.
- Schön DA. The reflective practitioner: How professionals think in action. 1 ed. London: Routledge; 2017;2017.
- 61. Bennett NL. Donald A. Schön, Educating the reflective practitioner. San Francisco: Jossey-Bass Publishers, 1987. 355 pages. Journal of Continuing Education in the Health Professions. 1989;9(2):115–6.
- Hamwey M, Allen L, Hay M, Varpio L. Bronfenbrenner's bioecological model of human development: applications for health professions education. Acad Med. 2019;94(10):1621.
- Bluteau P, Clouder L, Cureton D. Developing interprofessional education online: An ecological systems theory analysis. J Interprof Care. 2017;31(4):420–8.
- 64. Mahtani K, Spencer EA, Brassey J, Heneghan C. Catalogue of bias: observer bias. BMJ Evid Based Med. 2018;23(1):23–4.
- 65. Cooke K, Patt D, Prabhu R. The Road of Mentorship. Am Soc Clin Oncol Educ Book. 2017;37:788–92.

Publisher's Note

Springer Nature remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.